

Division of Recovery Audit Operations

AGENDA TOPICS:

CMS RAC PROGRAM OUTREACH SESSIONS IN REGION D

- **RAC Program Background History**
 - **RAC Processes & Methods**
 - **Keys to a Successful RAC Program**
- **Methods Providers can do to get prepared for the RAC Program**
- **HealthDataInsights (HDI) Role as the Recovery Audit Contractor**
 - **Provider Questions & Answers**