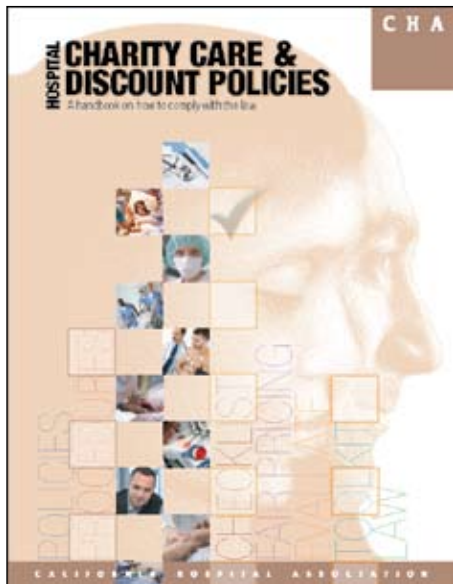


CHARITY CARE & DISCOUNT POLICIES

A handbook on how to comply with the law



What was voluntary is now mandatory.

In September 2006, Governor Arnold Schwarzenegger signed AB 774, the Charity Care and Discount Payment Law. This legislation requires every general acute-care hospital, psychiatric acute-care hospital and specialty hospital to make the public aware of charity care, payment discounts and government-sponsored health coverage programs. The statute also calls for standardization of hospital billing and collections procedures.

In addition, hospitals are now required by law to submit charity care and discount payment policies and procedures biannually to the Office of Statewide Health Planning and Development (OSHPD). For most hospitals, this requirement is a condition of licensure.

CHA developed this easy-to-use handbook to help front-line managers understand, implement, and comply with the new law. The manual outlines a process for modifying business practices, training staff, and monitoring and evaluating compliance. Several helpful checklists are included.

Chapters include:

- Requirements of the Law
- Avoiding Common Obstacles
- Hospital Policy and Procedure Review
- Hospital Practice Review
- Accounting for and Reporting Charity Care
- Staff Education and Training
- Program Monitoring and Evaluation
- Compliance Checklist
- Key Websites

*Written by George L. Koortbojian, Clark, Koortbojian & Associates, Inc.
 Legal review by Lloyd A. Bookman, Hooper, Lundy & Bookman, Inc.
 61 pages (First edition, February 2008)*

ORDER TODAY!

FAX credit card orders to: 916-552-7606

Mail orders:

Make check payable to "CAHHS/CHA" and send to:

CHA Publication Sales
 1215 K Street, Suite 800
 Sacramento, CA 95814

Date _____	<input type="checkbox"/> Member	<input type="checkbox"/> Nonmember	Quantity _____		Total _____
Name _____				Hospital Charity Care & Discount Policies	
Title/Dept. _____				\$95 each (member)/\$195 each (nonmember)	_____
Organization _____				Subtotal	_____
Address _____				Tax: California residents add 8.75%	_____
City _____ State _____ Zip _____				Shipping: \$5 per manual (not to exceed \$50)	_____
Telephone. (____) _____				Total	_____
E-mail _____				<i>To charge your purchase:</i>	
				Check one: <input type="checkbox"/> VISA	<input type="checkbox"/> MasterCard
				<input type="checkbox"/> American Express	
				Number _____	
				Expiration date (month/year) _____	Security Code _____
				Signature _____	
				Billing Address _____	
				City _____ State _____ Zip _____	

